

Product Bulletin

Date: December 1, 2023
Update Number: P2023-18
Subject: The All-new Smart Video Intercom-L is ready to ship
Product Affected: CAPXLV2

We are excited to announce the launch of all-new Smart Video Intercom-L, CAPXLV2, which is designed for gated communities and large multi-dwelling units (>50). With a sleek, modern design that increases the value of property's façade, it allows property managers to gain visibility and control over their property entrance, while providing convenience to residents to enter their building using the myQ Community app on their smartphones.

Product will be starting 1st of December, 2023.

On the newest generation of Smart Video Intercom-L (CAPXLV2) we have increased processing power and the intercom comes with more door controllers— connect up to 4 OSDP readers and 4 Weigand readers. This gives property managers control over 8 different access points by a single intercom. Smart Video Intercom – L also has 8 relays to trigger other electronic devices such as alarm system, security camera, Knoxbox etc. These relays can be configured by myQ advanced configuration to map to any of the 8 monitored inputs on the control board. We believe that these additions to our intercom will provide flexibility and extensibility for your installations.

For property managers, Smart Video Intercom-L increases visibility and traceability around the property. Using integrated myQ Mobile Credentials with Smart Video Intercom-L, property managers can eliminate key fobs—which can be lost, stolen, or cloned—and have residents use their smartphones as keys instead. This allows property managers to always have a record of who is entering the building at what time. Plus, with the high quality 1080p camera on Smart Video Intercom-L, property managers can go back and watch video of events in the myQ Community web platform. Ultimately, Smart Video Intercom-L is a modern amenity that enhances the marketability of your property to prospective Millennial and Gen Z residents who increasingly seek technology that makes their lives safer and more convenient.

Residents can open the door by simply:

- Tapping their smartphone against Smart Video Intercom-L
- OR
- Responding to an alert within the myQ Community app

With Smart Video Intercom-L, residents can also share Guest Passes visitors to get in the building. These access privileges can be customized in the app so residents can different access privileges to one-time or frequent guests—for specific periods of time.

The Smart Video Intercom-L also allows residents to see who is at the door before opening it—providing enhanced security and peace of mind. When someone arrives at the door and “buzzes in,” a resident will receive a one-way video call with two-way audio. This means they can see and talk to the person at the door before granting access. With all these improvements, Smart Video Intercom-L remains at the same price as the previous generation of the product: \$5,500.

LiftMaster

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LiftMaster products and myQ Community offer a complete solution for seamless entry from curb to couch. Residents can use LiftMaster award-winning products and the myQ Community app to enter the front door, gym, mail room, elevator, and even their own apartment door. And property managers can view all the access information—and change access privileges—from one dashboard. We provide full visibility and traceability over an entire property portfolio.

Part of the Product Family

LiftMaster offers Smart Video Intercom solutions for every building type.

- Smart Video Intercom-L comes with 8 door controls and is designed for gated communities and large, multi-dwelling properties of more than 50 units.
- Smart Video Intercom-M comes with 2 door controls and is designed for properties of 10-49 units.
- Smart Video Intercom-S is designed for small properties of 2-9 units.

New Model Information:

Smart Video Intercom – L (CAPXLV2)

Model	Description	Application
CAPXLV2	Smart Video Intercom - L	Access control with integrated video camera for larger properties and gated entrances
CAPXLV2HOOD	CAPXLV2, Hood Accessory	Applications where mounting is in direct sunlight for increased visibility of touchscreen
CAPXLV2TK	CAPXLV2, Trim Plate	Provides an aesthetic back plate behind the CAPXLV2 for mounting
CAPXLV2TKHD*	CAPXLV2 Trim Plate with integrated hood	For recess and surface mounting where the screen needs a shade from direct sun light

* CAPXLV2TKHD is recommended where both trim plate and hood is required to be installed.

If you have any questions regarding the above information, please contact your LiftMaster Sales Representative or visit us at [LiftMaster.com/customer-support](https://www.liftmaster.com/customer-support). For a complete listing of our Product and Service Bulletins, please visit [Partner.LiftMaster.com](https://www.liftmaster.com/partner)